



This notification is for information purposes only. The amount due will be collected by Direct Debit on or immediately after the

**3<sup>rd</sup> of the month**

**17<sup>th</sup> of the month**

Amount due .....

Signed .....

Date .....

Banks and Building Societies may not accept Direct Debit instructions from some types of accounts

### The Direct Debit Guarantee

This Guarantee is offered by all Banks or Building Societies that accept instructions to pay Direct Debits.

If there are any changes to the amount, date or frequency of your Direct Debit Hull & EY Credit Union Ltd will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Hull & EY Credit Union Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.

If an error is made in the payment of your Direct Debit by Hull & E Yorkshire Credit Union Ltd. or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your Bank or Building Society.

If you receive a refund you are not entitled to, you must pay it back when Hull & EY Credit Union Ltd asks you to.

You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.

