**Cost of Living – Extra Help**

**Water**

People with low disposable income or are living on benefits can often get a cheaper tariff on their water rates. If their supplier is Anglian Water they would need to request an “extra care assessment” in order to see if they qualify. Phone 0800 169 3630 or apply online:

<https://www.anglianwater.co.uk/help-and-advice/water-care/extra-care-support/>

Yorkshire Water run similar bill-cap schemes called Watersure or Watersupport. Claims must be made online:

<https://www.yorkshirewater.com/bill-account/help-paying-your-bill/>

**Cheaper Internet**

Many of the broadband suppliers are providing cheaper broadband for people in receipt of Universal Credit, often for as little as £15 and it applies to new and existing customers. If the person stops receiving universal credit the cheap tariff will remain in place until the end of the contract term. See attached link for list of suppliers that offer this

<https://www.moneysavingexpert.com/utilities/broadband-and-tv/broadband-for-low-income-families/>

**Warm Home Discount**

Warm home discount is a government scheme that opens each winter. People in receipt of certain benefits qualify for £150 payment towards their electricity bill. They should automatically be informed if they are entitled but can check eligibility on gov.uk

 <https://www.gov.uk/check-if-youre-eligible-for-warm-home-discount>

**Help with heating (new boiler), insulation, disabled adaptations or essential house repairs**

All local authorities run schemes to assist people on low income incomes with new boilers, home insulation, disabled adaptations or essential home repairs. This usually involves an assessment and a means test to determine eligibility and each council has different criteria. Potential claimants should contact their local authority and ask for the Home Energy/Home improvement team.

<https://www.eastriding.gov.uk/housing/energy-efficiency/energy-efficiency-at-home/>

<https://www.nelincs.gov.uk/homes-and-property/home-energy/>

<https://www.nelincs.gov.uk/homes-and-property/housing-grants-and-loans/>

<https://www.hull.gov.uk/housing/private-tenants-and-homeowners/warm-homes-team>

<https://www.northlincs.gov.uk/news/energy-efficient-heating-for-homes/>

**Household Support Fund**

This is money given to local authorities to help vulnerable people in immediate need of food, help with energy and water bills, also essential items such as white goods. Each authority will have its own eligibility criteria and the money is often distributed through local CAB or community organisations/charities. Please refer to each council’s website for information on eligibility and application process (search for “household support fund”).

**GroceryAid**

GroceryAid supports people who work or have worked in the grocery industry. This includes anyone who works for a supermarket, wholesaler, manufacturer, convenience store, independent grocer, petrol forecourt store or service provider to the grocery trade. They offer grants to alleviate financial hardship and grants for white goods/household items. To be eligible they would need to have 6 months continuous current service or five years if previously worked in Grocery and they will need to also meet an income criteria. They also offer emotional support/counselling and benefits and financial advice.

Helpline 08088 021 122

<https://www.groceryaid.org.uk/get-help/>

**Turn2us**

Turn2us is a national charity helping people through tough times. They partner with many charities to offer financial assistance mainly through grants. There is a very good grant search tool which anyone can use: you can search by different criteria such as geographic location, past occupation or health condition. You don’t always need to be in receipt of benefits to qualify.

<https://grants-search.turn2us.org.uk/>